



POLICE CONNECT
Keeping you informed, keeping your community safe

Rogue Trader Alert – Doorstep cold callers offering ‘roofing work’

We are warning residents to be on their guard after receiving reports of doorstep cold callers in the North Norwich area.

The reports were of two men cold calling at properties offering to undertake 'roofing repairs'. The man was seen to be using a sign-written white Ford Transit van.

We advise never to deal with anyone who cold calls at your property offering to do work on or around your property.

Anyone concerned about possible rogue trader activity in Norfolk can contact us through our partners the Citizens Advice consumer helpline via their online reporting form or by telephone on 03454 04 05 06.

Looking for a Trader you can Trust? Try a Norfolk Trusted Trader. To search our directory and read feedback from their customers visit www.norfolk.gov.uk/trustedtrader

Could your community help stop doorstep cold callers from targeting vulnerable people by becoming a No Cold Calling Zone? To find out more about the scheme or to apply visit www.norfolk.gov.uk/nccz

Rogue Trader Alert – Cold callers offering to repaint car park lines

We are asking residents involved with churches, community centres and village halls in Norfolk to be aware after receiving reports of cold callers offering to repaint car park lines.

The cold callers are claiming the 'plasticised paint' is 'surplus' from other jobs 'nearby' and can be offered at a discounted price as it 'otherwise will only get recycled at the end of the day'. The cold caller will then state a low price per unit of measurement.

If the work is agreed to following completion, an invoice is then presented for a much higher figure as the unit of measurement changes, although this cold caller will claim this was what was said initially.

We advise never deal with cold callers looking to do work on or around properties.

If you are looking to have this type of work done only deal with reputable companies that have been researched and having obtained a written quotation first.

Anyone concerned about possible rogue trader activity in Norfolk can contact us through our partners the Citizens Advice consumer helpline via their online reporting form or by telephone on 03454 04 05 06.

Rogue Trader Alert: Further reports of door to door fish sellers

We are again warning residents to be vigilant after receiving further reports door to door fish sellers operating in Norfolk.

Reported incidents in the last week have come from the Wisbech, Dereham and Attleborough areas.

In the past these types of sellers have been known to use high pressure sales tactics and there have been issues with the quality of the fish being offered, whether the type of fish is as claimed, and whether it has been appropriately stored for transportation.

It is possible these sellers may continue to move on to other locations within Norfolk.

We advise that consumers do not deal with cold callers and never be pressurised into buying on the doorstep.

If you are approached by these sellers or see them in your area, please report it to us via our partners the Citizens Advice consumer helpline on 03454 04 05 06 or Norfolk Police on 101.

Rogue Trader Alert – Doorstep cold callers offering to ‘pressure wash’ driveways

We are warning residents to be on their guard after receiving reports of a doorstep cold caller in the Gorleston area offering to ‘pressure wash’ driveways.

We advise never to deal with anyone who cold calls at your property offering to undertake work on or around your property.

Anyone concerned about doorstep cold callers in Norfolk can contact us through our partners the Citizens Advice consumer helpline via their online reporting form or by telephone on 03454 04 05 06.

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Scam Alert – Telephone cold calls claiming to be from the ‘National Cyber Attack Unit’

We have received reports of telephone cold calls delivering a recorded message claiming to be the ‘National Cyber Attack Unit’ stating that ‘your internet will be cut off within the next 24 hours’. The message then states you can ‘press 1 for more information.

These calls are not genuine. They are another variation of scam calls relating to telephone and broadband services attempting to panic the call recipient into interacting with the call.

We always advise to be very wary of any approach made by a telephone cold call and never be pressurised into interacting with a cold call, no matter what claims are being made.

If you receive this or a similar call, just hang up.

You can report suspected scam telephone calls to us via our partners the Citizens Advice consumer helpline on 03454 040506.